



**eGov-2012**

National Conference

**Organized by Computer Society of India, Lucknow Chapter**

on

**Improving Service Delivery through  
Information & Communication Technologies**

**December 15<sup>th</sup> & 16<sup>th</sup> 2012, PNBIIT, Vibhuti Khand, Gomti Nagar,  
Lucknow**

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Rapid advances in Information and Communication Technologies have made the information in voice, data, video and other formats accessible through devices such as Smart phone, tablet, laptops and personal computers. This has opened up a new realm of possibilities for provision of e-governance, entertainment, education, telemedicine, e-commerce, info-services, etc. ubiquitously. Responsive Governments in a democratic set up are expected to be committed to leveraging these advances in Information and Communication Technologies (ICT) for the benefit of the citizens, especially those in rural and remote areas.

A large number of initiatives have been undertaken and rolled out by various State Governments and Central Government to usher in an era of with the basic objective of bridging the gap of information availability to reduce the role of people who thrive on information arbitrage and play the role of middlemen and become a cause of friction in smooth and improved delivery of public services.

We invite papers on following theme areas-

- Scalable Architectures for e-Governance
- ICT Platforms and Architecture of Service Delivery
- Addressing the Digital Divide – Universal Access Challenge
- Performance, high availability issues
- Storage architectures for large-scale data
- Integration challenges of Application Services
- Impact on education and health delivery
- Impact on banking, insurance and financial services
- Impact on poverty alleviation programs
- Impact on Public Service Delivery
- Mobile Apps for service delivery

The Programme Committee of eGov-2012 invites papers for presentation at the conference on aforesaid topics. Papers not exceeding 5000 words, formatted in Microsoft Word in standard A4 size in portrait with “Times New Roman” font size of 12 and line spacing of 1.5, should be sent through email as an attachment to [bbhasker@gmail.com](mailto:bbhasker@gmail.com) with the subject as “eGov-12 Paper”. The last date for the submission of Paper through email is **15<sup>th</sup> November 2012**. You may also send a soft copy on CD to -

**Dr. Bharat Bhasker**

Chairman, Programme Committee, eGov-2012

Professor, IT & Systems

Indian Institute of Management

Prabandh Nagar, off Sitapur Road, **Lucknow** – 226013

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**Deepak Sharma, Organizing Secretary, eGov-2012**

Principal Systems Analyst, NIC, UP State Unit,

6<sup>th</sup> Floor, Yojna Bhawan, 9-S.N. Marg, Lucknow

Phone : 9795121212

email – [deepak.sharma@nic.in](mailto:deepak.sharma@nic.in)